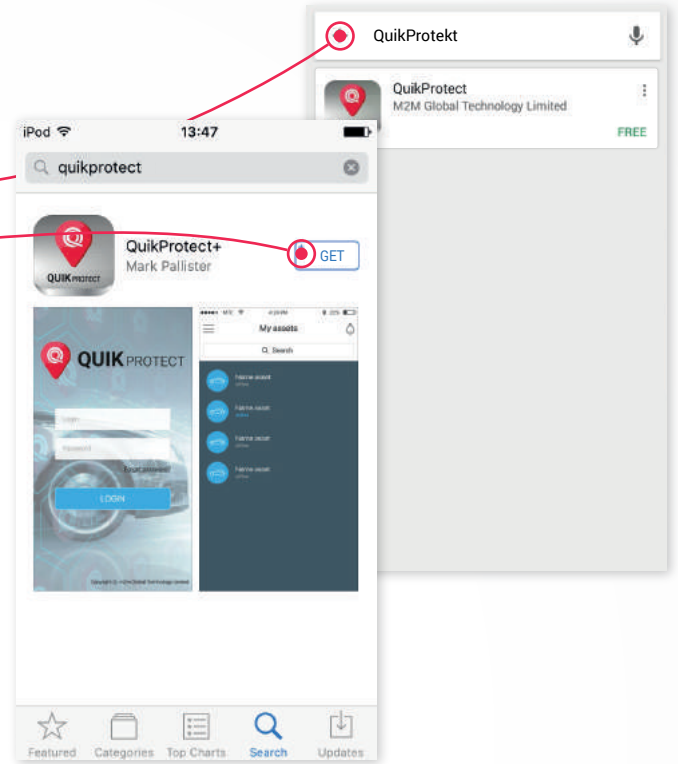


— QuikProtect Mobile App User Guide —

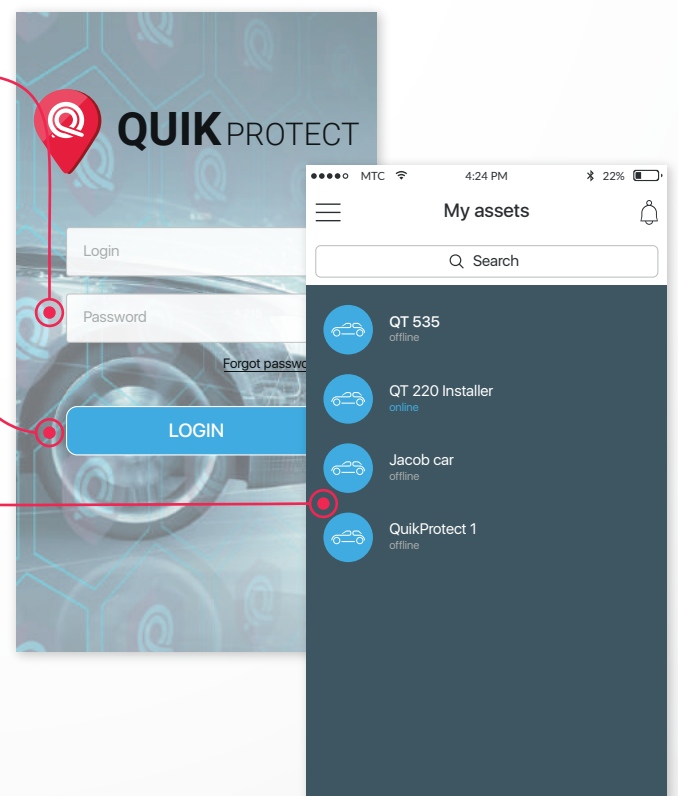
— Download the App —

1. Sign in to **PlayStore** or **AppStore**;
2. Enter **QuikProtect** into the search field;
3. **Install** the app on your device.



— Login —

1. Enter your username or email into the **Login** box and your password into the **Password** box;
2. Select **Login** to enter your account;
3. Upon entering your account your **Assets** will be displayed on the home screen.

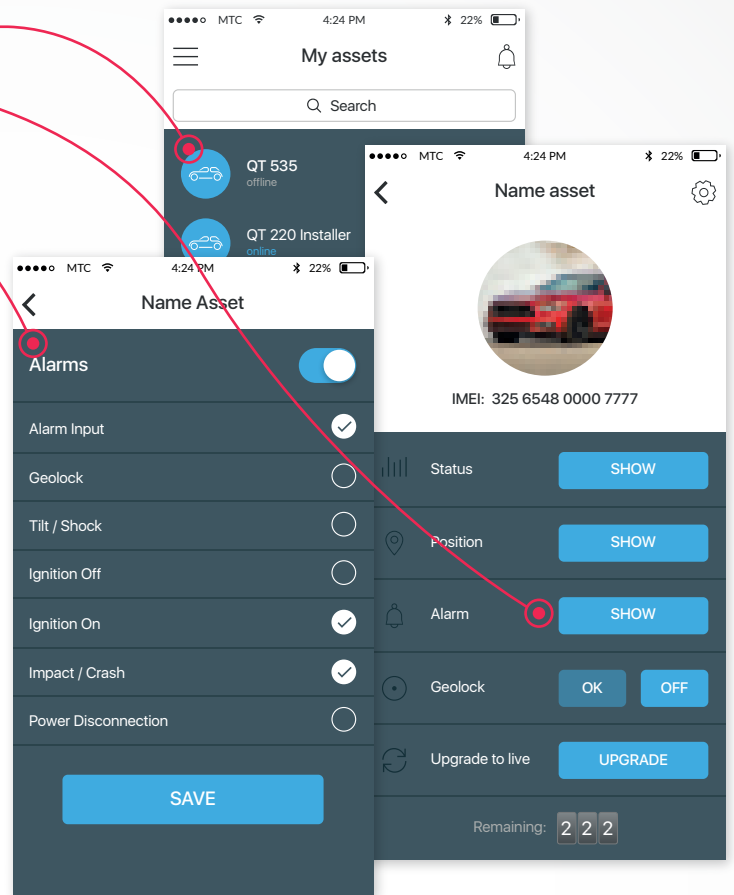


— Setting Alarms Notification —

1. **Select** the asset your wish to set the alarm for;
2. Select **Show** next to the **Alarm** option;
3. In the list of alarm **Select** the desired alarms you wish to receive notifications for.

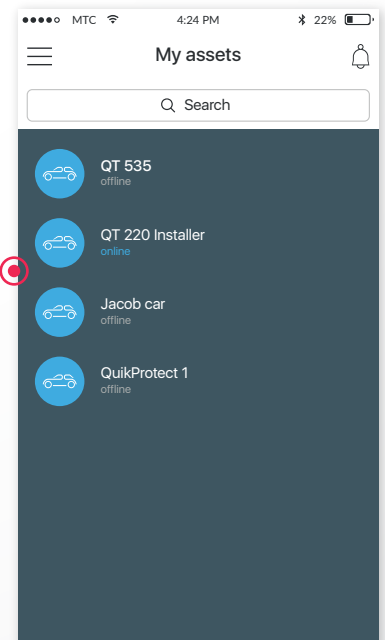
Alarm explanations:

- **Alarm input** – This is a configurable input from the unit, check with your installer to see if it is fitted.
- **Geolock** – A 200 meter safe zone for your asset, should it leave this area with the ignition turned off a notification will be received.
- **Tilt/Shock** – A sensor detecting vibrations/movement of the asset such as lifting of the vehicle or a minor collision.
- **Ignition off** – This will provide notification when the ignition of the asset is turned off.
- **Ignition on** – This will provide notification when the ignition of the asset is turned on.
- **Impact/Crash** – An accelerometer that detects excess force on the vehicle resulting from a vehicle collision/crash.
- **Power Disconnection** – A detection when the power to the device is disconnected as a result of tampering with the device and/or asset battery disconnection.



— Information and Alarm Requests and Responses —

1. **Select** the asset your wish to set the alarm for in home screen;

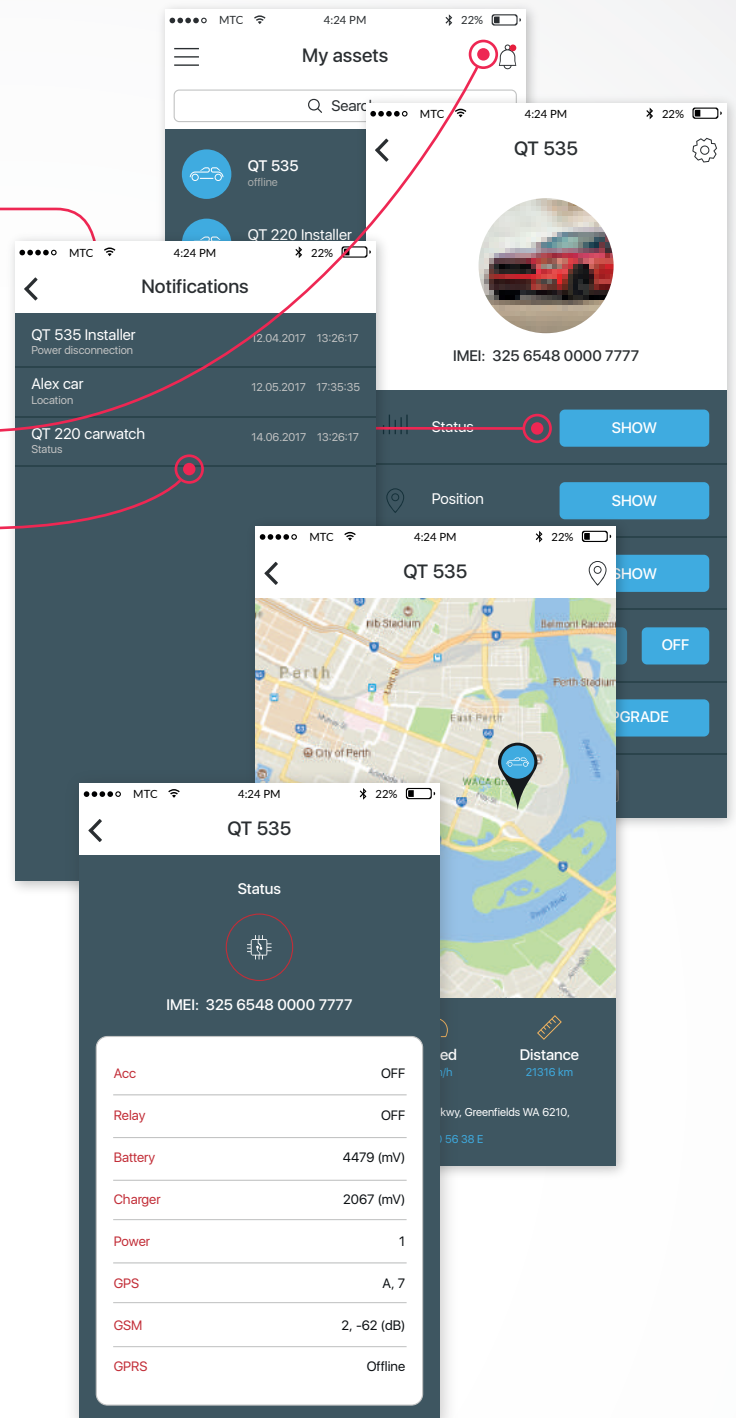


2. Select the type of information you wish to receive **Status** or **Position**, this will request the information from the device;

3. Once the device responds you will receive a **Push notification**, either click the notification to display the information OR enter the **App** and select the **Bell** icon. Please note alarms will be received in the same method as a location or status response;

4. This will display the notifications from the asset, **Select** the notification you wish to review.

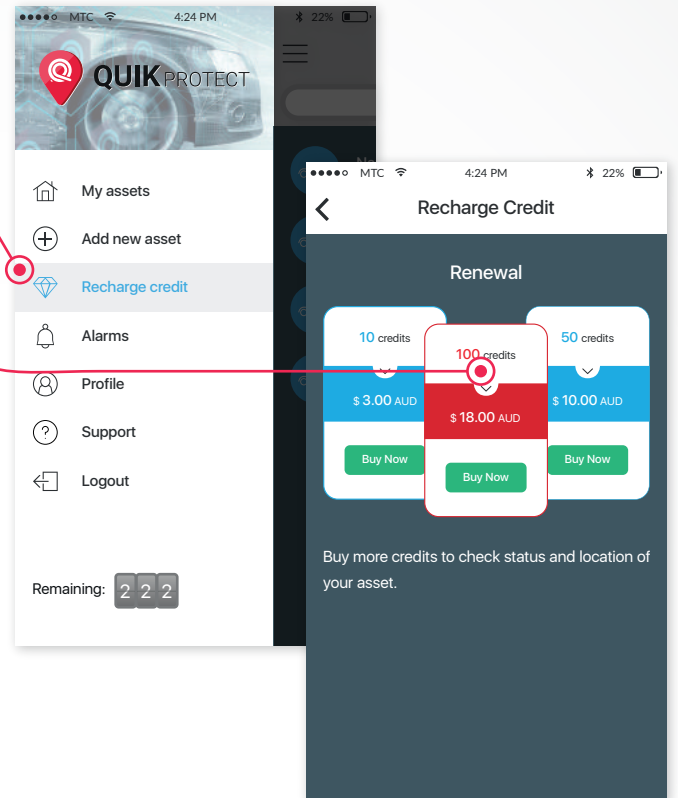
Note: Notification utilize push notification technology that allows a response to be displayed once it is received. Units may not respond to a request immediately due to low mobile network connectivity, such as being parked under dense concrete.



ACC	Ignition power	"ON" when asset running
RELAY	Remote shutdown	OFF or ON depending the relay state
BATTERY	Unit back-up battery	Indicated charge
POWER	Connection to power	Indicated constant power connection
POWER	Voltage of the vehicle	Not available on all models
GPS	Sattelite coverage	Good: 8 to 12
GSM	Mobile coverage	Good: Med or High
GPRS	Data connection	Should state "Offline" or "Failed"

— Recharge Credits —

1. On the **Menu** screen, select the **Recharge credit**. If this has not displayed please **Logout** and back into your account or visit the website **quikprotect.co** to recharge;
2. **Select** the desired amount you wish to recharge;
3. Once on the site of the **PayPal payment** system, **Follow** the instructions for the payment of the purchase of credits through your Account or through the Bank Card.

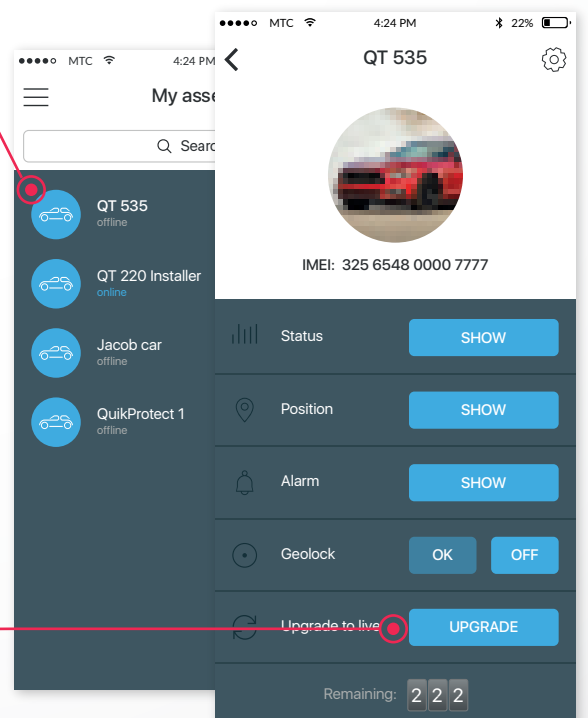



— Upgrade To Live —

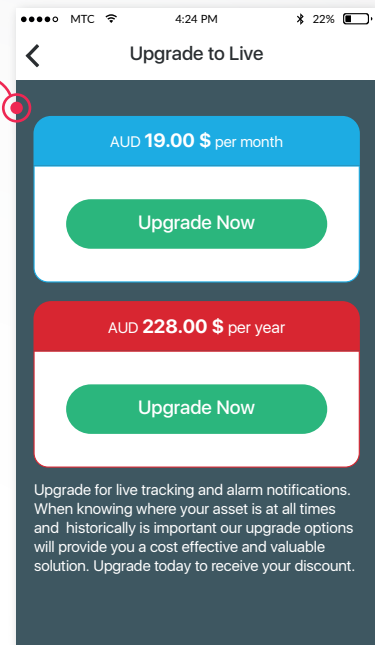
Want to get more out of your QuikProtect device? Contact our support team on **1800885461** during office hours or email **support@quiktrak.com.au** for more information.

To upgrade to live tracking follow the below steps:





1. **Select** the asset you wish to upgrade;
2. Select **Upgrade** next to the upgrade to live option;

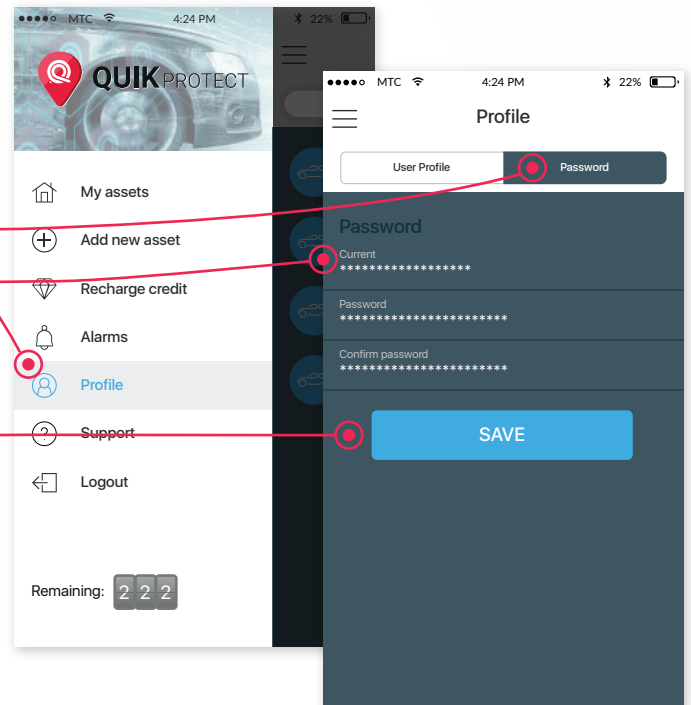


3. Select the payment plan - **Monthly** billing or **Annual** billing; 
4. Complete the required **Paypal** information;
5. Once the upgrade has been successful please **Download** the QuikTrak app.



— Change Password —

1. On the **Menu** screen, select the **Profile**; 
2. Select the **Password** option; 
3. Enter your **Current** password; 
4. Enter your **New password** into the password and confirm password sections. Click **Save**. 



— Theft Recovery Assistance —

In the event of theft, please follow the below steps:

1. Phone your local police station to report the theft, this is to obtain your **Event Number**;
2. Phone the Response Centre to report the incident: **1300 885 461**;
3. Provide the **Username** and **Event number** to the staff member to verify your information and begin LIVE tracking.

NB: Without an EVENT NUMBER issued by the police, we are unable to begin LIVE tracking.

Once all the above information is provided, our Response Centre staff will liaise directly with the police to provide complete up-to date information to ensure your asset has the best chance of recovery.